



Dear Savings 4 Members:

We are excited to announce that through our ongoing partnership with UniFirst, we have added another benefit to your membership. As you know, UniFirst is already the contract holder of rental and lease uniforms, linen service, and facilities services.

To expand our partnership, we are adding a uniform and apparel purchase program for Savings 4 Members. **UniFirst Corporate Apparel Direct** division now has the ability to build a custom website specific to the needs of individual members. **UniFirst Corporate Apparel Direct** will add your location to the website program at no charge, waiving all setup and maintenance fees. A few of the features and benefits of the new program.

- Custom website designed for Savings4Members with 100's of hand-selected styles.
- All of the selected styles have been deeply discounted.
- Corporate Apparel Direct will add additional styles to the site upon the request of the location.
- Each location can add their logo(s) to their login, allowing them to decorate the items with embroidery, silkscreen, or heat transfer by simply clicking a button.
- The site has a variety of eCommerce features, including approval modules and employee spend allowance tracking.
- The wide selection of products is designed to handle all of the apparel needs for your staff, from cook shirts to executive suiting.
- All of the fees to start your custom website have been waived.
- There are no minimum volume requirements to purchase logo apparel from the site.

I believe the website provides a tremendous opportunity and am excited about the benefits to be gained by Savings 4 Members. The new purchase program with UniFirst Corporate Apparel Direct should not only result in deep savings in comparison to your current logo apparel spend but also simplify and streamline your program management. Please feel free to contact us directly at 844-667-9584 if you would like to get started immediately. Please share this information with the appropriate individuals within your organization to take advantage of these opportunities.

Sincerely,

UniFirst Corporate Apparel Direct 844-667-9584





Your Source For Official Uniform Your LOGO **PROGRAMS** Your LOGO from UniFirst Estore

Managed Programs, Managed Better.



What is Corporate Apparel Direct?



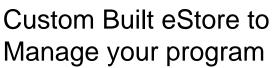
UniFirst Corporate Apparel Direct specializes in the designing and building of a customized managed program around all your uniform and apparel needs.

To better manage your employee apparel program, we'll build you a complimentary custom e-commerce website and provide a range of additional benefits and advantages.



UniFirst Advantages





Manage Employee Spend by "Spend Limit"

Manage Employee Spend by "Garment Allotment"

Different Views for Different Employees

Lock Down Shipping, Billing, As Well As other Information



Administration Privileges: Manage Employees, Order for them



Super User Approver Modules



Garments Bagged and Labeled for each Employee



A variety of Shipping Options, and UniFirst zone Skips!



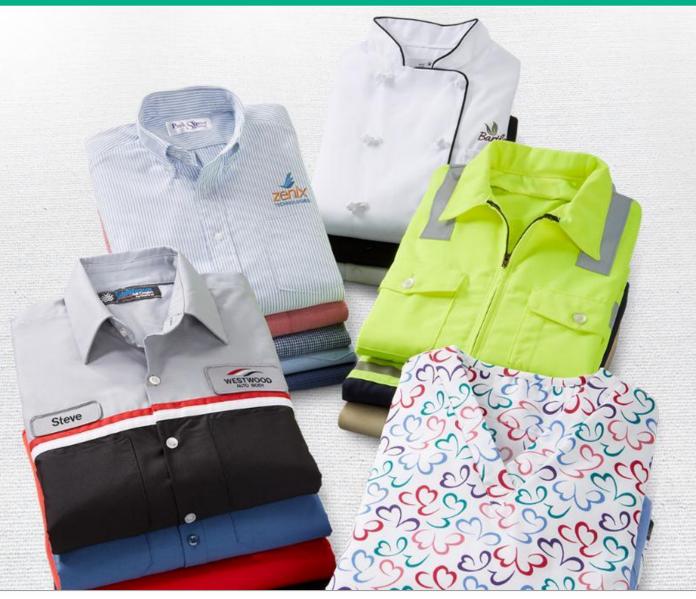
Express item selection, product ships in a few days!



Widest Product Selection

- Wide selection, more customer choices than most competitors
 - o 40,000 SKUs in-stock
 - o 340,000+ SKUs total
- Self-manufacture superior quality in company-owned facilities
- The majority of UniFirst garments are produced in ISO 9001-certified facilities
- Proprietary brands and latest in-house personalization technologies

Design-in only the best features and benefits as defined by customers



Managed Programs, Managed Better.



Distribution & Order Center

Centralized location and design allow for deliveries quicker than the competition.



ISO 9001:2008 certification means accurate, efficient order processing.

- 365,000 sq. ft. facility in a centralized location
- Highly advanced efficiency systems
- Fastest response times for both purchase and rental orders
- Standard lead time for shipping = five to seven (5 to 7) business days for in-stock product
- In-house personalization technologies:
 - Emblems
- Embroidery
- Screen printing



Assigned Inside Program Manager (IPM)

Your IPM's primary responsibility is ensuring your complete satisfaction





Primary functions:

- Program/contract compliance
- Issue resolution
- Contact management
- Management tools



Choose from 100's of styles custom selected for members!

- Executive Garments
- Corporate Apparel
- Workwear
- Safety
- Food Services
- Thousands of additional options available!



Custom Website

MY ROLES / MY ACCOUNT / HELP / CONTACT / LOGOUT



Welcome, Admin





MY SHOPPING CART: \$179.94



Bundle your Order by Employee

Add your employees name to the item, have their garments arrive combined for easy distribution.

Company Home / SS Polo w/o Pocket



| | Style 02EH SS Polo w/o Pocket 7-oz. 100% Cotton From \$20.78 | Company Home / Shopping Cart |
|-------------|--|--|
| | Size / Color Description | Description |
| VIEW LARGER | Color: White Size: Small Medium Large XLarge 2XLarge 3XLarge 4XLarge 5XLarge Size Chart Size Chart Edit Chest: Size Chart Siz | 02EH 100% Cotton Piqué Knit Polos In Stock Color: White Size 1: Large Personalized: Yes |
| | Packing Slip Notes (Optional) : Ex: John Smith, Ex: Maintenance Dept., etc. Quantity 0 | Estimated Shipping Date 03/18/2020 |
| | ► ADD TO CART | |

Managed Programs, Managed Better.



Custom Login to Display Your Logo!

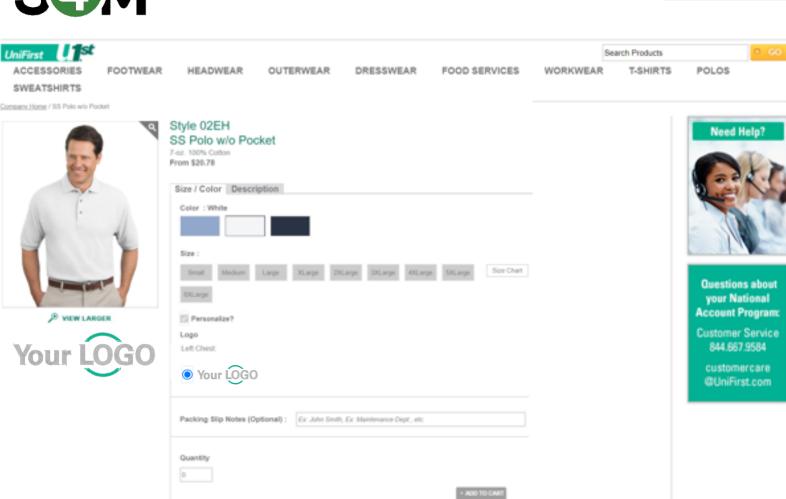
Welcome, Admin

Your login will show all of your Decorating Options for the specific garment.





JniFirst



MY ROLES

/ MY ACCOUNT / HELP / CONTACT / LOGOUT

MY SHOPPING CART: \$0.00



Order and Payment Processing

Seamless integration into UniFirst order management system



Order is processing

- Picked
- Packed
- Decorated
- Poly/Bagged



Order Shipped

 Shipment notification and UPS tracking emailed to user



Invoicing

- Monthly invoice statement sent to Accounts Payable
- GL information to travel to AP with order for processing



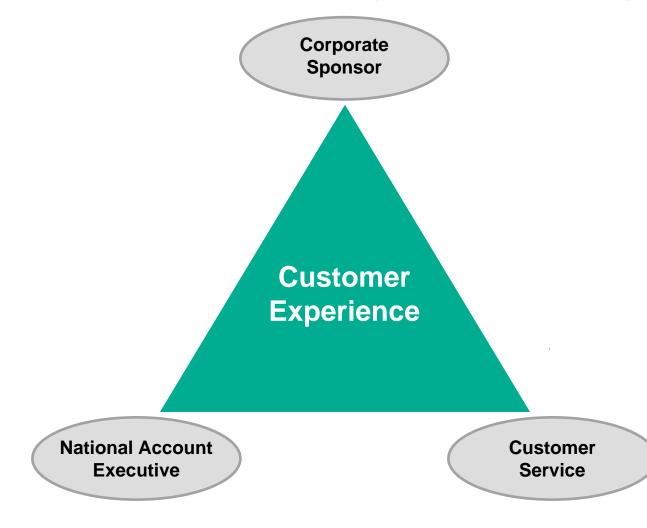
Customer Service

 UniFirst customer service can be reached by phone/email for any post transaction support, including:

- Returns
- Modifications
- Monitoring
- Exchanges



Meeting objectives through clear communication.



Corporate Sponsor:

- Detail requirements for the program
- Communicate program parameters to field
- Facilitate communication when necessary
- Provide guidance on field inquiries

National Account Executive:

- Ensure solution meets requirements
- Communicate requirements to UniFirst stakeholders
- Implement all elements of program
- Resolves escalated service inquiries
- Perform regular performance analysis

National Account Customer Service:

- Respond to inbound field inquiries (phone/email)
- Order monitoring
- Process all returns/exchanges
- "Rush" order processing as necessary
- Administer eCommerce technical support
- Assist in billing inquiries (if required)



Call us Today to Build Your Custom View!

